What constitutes an emergency?
Any of the following are reasons to call or come in to see us:

- Changes or difficulty in breathing
- Bleeding
- Wounds
- Straining to urinate
- Changes to oral gum color
- Distended or bloated abdomen
- Persistent vomiting or diarrhea
- Straining or difficulty delivering kittens or puppies
- Weakness/changes in alertness
- Convulsion/loss of balance
- Trembling or shaking
- Exposure to high temperatures
- Pain, discomfort, or lameness
- Hit by car
- Fall from height
- Fight with another dog/cat
- Bitten by wildlife
- Exposure to any chemicals or toxins
- Eye discomfort, severe itching, hives, or facial swelling
- Any signs that are troubling to you or your pet
- Changes to behavior or actions that just don’t feel right in your mind

We provide comprehensive specialized care for your pet through the integration of science and compassion.

CAMPBELL
907 Dell Avenue
Phone: (408) 343-7243
Fax: (408) 385-3680

CONCORD
1410 Monument Boulevard
Phone: (925) 627-7243
Fax: (925) 771-1181

DUBLIN
7121 Amador Plaza Road
Phone: (925) 574-7243
Fax: (925) 771-3043

REDWOOD CITY
934 Charter Street
Phone: (650) 417-7243
Fax: (650) 344-4714

www.sagecenters.com
Why SAGE?

SAGE Centers for Veterinary Specialty and Emergency Care is a multi-location practice dedicated to providing the highest level of care. Locally owned and operated, SAGE has been taking care of pets in the San Francisco Bay Area for more than 20 years. Today, SAGE’s practice includes more than 70 highly-trained veterinarians and a team of knowledgeable, compassionate support staff. Our hospitals are located in Campbell, Concord, Dublin, and Redwood City. Each facility contains a fully functioning 24-hour emergency care center with a veterinarian on duty at all times.

You can never predict when an emergency will strike, which is why our emergency veterinary services are available 24 hours a day, 365 days a year. Our emergency team is comprised of seasoned doctors that are dedicated to the field of emergency medicine. Several have completed residencies and are board certified specialists in Emergency and Critical Care.

A trip to the ER can be routine or involved. Often problems can be solved in just one visit and your pet can return home. We treat many illnesses that require routine testing and/or medications, and with a good home care plan provided by us, you will be fine to leave with your pet and recheck with your primary veterinarian in a few days.

Other cases are more complex. When the problem is more involved, and especially if life-threatening, our critical care skills, equipment, and expertise come into play. After initial assessment and stabilization, some pets require continued efforts to support them through the course of illness. Critical care is the continuous support and monitoring of the animal’s needs. Those needs can include oxygen delivery, IV fluids of many types, blood or plasma transfusions, surgery, nutritional delivery and, of course, TLC.

SAGE also maintains a strong focus on pain management to make sure your pets are comfortable and maintain lower stress levels during their treatment. We recognize that by paying close attention to the patient’s comfort, taking the time to lessen their anxiety, and keeping them in clean, well-padded areas, that we can decrease their stress response.

SAGE is devoted to providing advanced, compassionate, and collaborative care. Our objective is to provide care when your family veterinarian is not available. We maintain close, personal relationships with many of the veterinarians in our community, which helps in creating greater continuity of care for our sick and injured patients. Should your pet require advanced care, SAGE specialists are readily available. With specialty and emergency doctors under the same roof, a patient may be “transferred” to the care of a specialist without having to be physically moved.

Frequently Asked Questions

How long will I have to wait to be seen?
Upon arrival, a veterinary technician will triage your pet. The technician will assess the degree of urgency and take a brief history. They will evaluate your pet’s breathing patterns and heart rhythm, and will check for obvious signs of trauma, fractures, or injuries. The seriousness of your pet’s medical condition will determine how quickly a doctor will meet with you. A patient that arrives after you may be seen first due to having a life-threatening condition. Our goal is to provide the best possible care and treatment for your pet as quickly as we can.

How much do emergency services cost?
Costs for emergency services vary based on what treatment is needed. An initial examination fee covers the physical examination and doctor consultation. You will then be given a written estimate for any additional costs and services. If your pet is admitted to the hospital, you will be asked to leave an initial payment. The total balance is due upon release. Should you require flexibility with your bill, we offer the option to apply for credit through a third-party company.

Emergency services are available 24/7/365 for patients with urgent medical needs.