

What passes are available for the SAGE Virtual Symposium?

Live Session Pass: Access to all the live sessions on Sunday, October 11, 2020 + on-demand content posted following the live event.

On-Demand Pass: Access to on-demand content only, which will be available within 24-48 hours after the live event.

What is included in my SAGE Virtual Symposium registration – Live Session Pass?

- Access to 19 live + recorded sessions
- Earn up to 7 interactive CE hours during the live sessions on 10/11/20
- Identify favorite sessions for easy access
- Earn at least 19 CE hours that are RACE approval
- Connect at your convenience via the interactive platform or through the mobile app
- Track session questions and answers
- On-demand access at no extra charge!
- On-demand content will be available until 12/31/20
- On-demand content is RACE approved! Up to 19 CE hours!
- Connect with speakers and industry exhibitors
- Win BIG prizes with our EVOLVE Scavenger Hunt by visiting participating sponsors and exhibitors and answering questions to win points.
- Raffle Prizes during each live session! We will be choosing a lucky winner at random during each session.
- EVOLVE Digital Grab Bag

What's included in my SAGE Virtual Symposium Registration – On-Demand Pass?

- Access to all the live sessions on on-demand!
- On-demand content is RACE Approved
- Identify and favorite sessions easy access
- Earn 19 CE hours!
- Connect at your convenience via the interactive platform or through the mobile app
- Learn at your own pace! Content will be available through 12/31/20
- Track session questions and answers
- Connect with speakers and industry exhibitors
- EVOLVE Digital Grab Bag – access promotions, freebies, and more!

There's no need to reserve a specific date or time to view lectures, so you can learn at your own pace, and in the comfort of your own home or anywhere you choose. In addition to the recorded sessions, you will also be able to visit the interactive floor plan brought to you by Hill's and explore the latest industry products and services from the exhibitors who would have joined us in San Jose.

When will all of the features, including session recordings, for the SAGE Virtual Symposium On-Demand be available?

Full access to the SAGE Virtual Symposium On-Demand Platform will be available within 24-48 hours after the live session takes place on 10/11/20. We will be sure to send an email out as soon as the sessions are posted.

How long will I be able to access the content available through the interactive platform?

All content available through the SAGE Virtual Symposium On-Demand Platform will be accessible through December 31, 2020.

What are the technical requirements needed to access the interactive platform?

Overall: The best experience with the SAGE Virtual Symposium, please use Google Chrome or Firefox and operate outside all remote desktop environments. Pop-ups must be enabled on your browser.

Live Sessions: it's best to view from your desktop or laptop. You will NOT need to download any special systems; you will access the live content straight through our event website.

How do I log into the platform?

Logging in to the SAGE Virtual Symposium Platform will require your Registration Email (the email you registered with) and your unique Registration ID # (found on your registration confirmation you were sent via email).

What if I have a question for a speaker?

Live: you will have access to a live chat box to submit your question for the speaker. Towards the end of each live session, there will be a Q&A where your question will be answered.

On-Demand: Within each session recording, you will see a Q&A button in the lower right corner. You are also able to search for the speaker within the interactive platform and click to view their bio. On that screen, you will be able to email them directly, as well as view all the Q&A from the live session.

Are the live and recorded sessions RACE-approved?

Both live and on-demand sessions have been RACE-approved. All RACE-approved sessions are worth 1 CE Credit each.

Live Sessions: it will count towards interactive CE.

On-Demand Sessions: it will count towards passive CE.

To learn more about the types of CE you need for your state requirements, please click [HERE!](#)

How do I earn CE?

Live Sessions: The sessions you attend, will be eligible to earn CE by just attending and asking questions. See next question to learn how you receive the certificate.

On-Demand Content: We will have a CE quiz for you to complete at the conclusion of each recording. To access your CE quizzes, close out of the presentation when finished and click the blue CE Quiz button located at the bottom of the main session page. Upon successfully passing each CE quiz, your personalized CE certificate will auto-generate with the credits you have just earned. The pass rate required to earn CE credits is 70% and you will have 3 chances to complete. No CE credits will be available to earn after the interactive platform is no longer available.

Will I receive a Certificate of Completion?

Live Sessions: Yes! After the completion of your live sessions, you will need to first evaluate the session, and then you will have the ability to create a CE certificate for the session you attended through our CE portal found on the event website. This will be listed under your task list.

On-Demand Content: Yes! After successfully passing all your chosen CE quizzes, a personalized CE certificate can be generated and either available to print or email.

Can I share my feedback for recorded sessions?

WE WANT YOUR FEEDBACK!!! Session evaluations are highly encouraged and can be completed through each session listing

For questions and concerns not outlined within this FAQ's, please email info@sagecenters.com and a member of our Symposium committee will be in touch.